

HOW DOES OUT OF HOURS SERVICE WORK?

At Riverside we prefer to keep our emergency services local, rather than ask our clients to travel long distances at night to unfamiliar emergency clinics.

We currently work alongside Abbey Veterinary Centres, sharing the on-call work so that you can be seen promptly by local vets at any time of day or night.

Out of hours, you may be asked to go to either Riverside Vet Care, or Abbey Veterinary Centre. Out of hours cases are usually seen in Abergavenny.

The on-call vet will be happy to give advice over the phone, or to see emergencies at their surgery at any time.

Please bare in mind that the vets working out of hours will have also worked a full day shift, so please be considerate.

We do not have staff residing in the buildings overnight. In-patients are cared for by two members of staff who will provide regular care appropriate to your animals condition.

OUT OF HOURS ADVICE

**FOR OUT OF HOURS ADVICE
OR CONSULTATIONS
PLEASE PHONE 01873 857544
OR 01495 305465**

Also see our website for an on-line symptom checker for guidance as to whether you need to phone the vet.

Riverside, Beaufort
Ebbw Vale, NP23 5NT
01495 305465

60 Brecon Road,
Abergavenny, NP7 7RB
01873 857544

Tel: 01873 857544 & 01495 305465
Email: riversidevets@yahoo.co.uk
Website: riversidevetcare.co.uk



**EMERGENCY
AND
OUT-OF-HOURS
SERVICES
2019**

**IN CASE OF
EMERGENCY PHONE:
01873 857544**



Where pets are family

**WEEKDAY
OPENING HOURS:**

**Abergavenny
& Ebbw Vale**

**Monday to Friday
Consultation Times:**

9.00am - 10.30am

3.30pm - 6.00pm

Doors open:

8.30am - 1.00pm

2.00pm - 6.00pm

**WEEKEND OPENING
HOURS 2019**

**On the following weekends and
Bank Holidays, we will open from
9am to 1pm, and 2pm to 6pm
in Abergavenny ONLY**

5th and 6th January 2019

26th and 27th January

16th and 17th February

9th and 10th March

30th and 31st March

Good Friday April 19th

Easter Saturday April 20th

Easter Sunday April 21st

Bank Holiday Monday 6th May

11th and 12th May

1st and 2nd June

22nd and 23rd June

13th and 14th July

**WEEKEND OPENING
HOURS 2019**

3rd and 4th August

24th and 25th August

Bank Holiday Monday 26th August

14th and 15th September

5th and 6th October

26th and 27th October

16th and 17th November

7th and 8th December

28th and 29th December

New Years Day Jan 1st 2020

**A limited number of routine appointments
will be available on the above dates for
Riverside clients only. Please book early!**

**On all other weekends and Bank Holidays,
emergencies will be seen by Abbey
Veterinary Centres, at their clinic at
St Arvans Chambers, Hereford Road,
and Abergavenny.**

